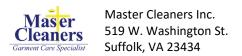Master Cleaners Inc.
519 W. Washington St.
Suffolk, VA 23434

Phone: (757) 539-2800
Website: www.mastercleaners.biz
E-Mail: mastercleanerbiz@gmail.com

General Information:

Last Name:		First Name:		Middle Initial:	
Nickname (If Preferred):					
Primary Phone:		Secondary Phone:			
E-Mail:					

Pickup and Delivery Information:

Pickup and Delivery Address:		
Street Address:		
City:	State:	
Zip:		

Delivery Instructions:	
Where should the clothes be hung when returned during good weather?	
Where should the clothes be hung during bad weather?	
Please write any additional instructions:	

Cleaning and Pressing Preferences:

Laundry Shirts:				
What type of starch do you like in your dress shirts?	☐ None	☐ Light	☐ Medium	☐ Heavy
How would you like your shirts packaged?	☐ Hung on hangers		☐ Folded and Boxed	
Please write any additional preferences:				

Pants:		
Would you like your jeans soft pressed or hard pressed?	☐ Soft Pressed	☐ Hard Pressed
If you would like your jeans hard pressed, what type of starch would you like? If you do not want your jeans hard-pressed, continue to the next question.	☐ Light ☐ Medium	☐ Heavy
How would you like your jeans creased?	☐ No Creases ☐ Front Creases	☐ Side Creases
Please write any additional preferences:		

Additional Preferences (If desired):

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Billing Information:

Credit Card Information:		
Card Type:	☐ Master Card	☐ Visa
Cardholder Name:		
Credit Card Number:		
Expiration Date:	Security Code:	

Billing Address:		
Street Address:		Apt. / Suite / Unit #:
City:		Zip:

Terms and Conditions of Service:

1. I, _____ , do hereby authorize Master Cleaners Inc. to encrypt and store my credit card in their POS system and automatically charge it each time I use their services for all charges resulting from my use of their services.

2. I agree to notify Master Cleaners Inc. promptly in writing of any changes or problems involving my credit card. I also understand that if I wish to change any of the information listed above that I must do so in writing.

3. I agree to pay all monies (in US dollars) to Master Cleaners Inc. If the credit card becomes invalid for any reason, I agree to pay any finance charges, collection fees, and / or legal fees required to collect payment on my account.

4. Master Cleaners has blank garment listing forms available upon request to be included with each order to be processed. Should I choose to request and fill it out and a discrepancy is found, Master Cleaners will not process the order until I can be contacted.

5. I understand that return orders will not be left during inclement weather unless the delivery location is protected from the weather. Should weather prevent delivery, Master Cleaners Inc. will return my garments back to the Main Plant located at 519 W. Washington St. Suffolk, VA 23434 and any garments will be delivered back on my next scheduled delivery day. However, if I wish to pick them up before that time, I may do so during normal business hours.

6. I authorize Master Cleaners personnel to be on my property and/or at the specified delivery location solely for the purpose of picking up and delivering my cleaning.

7. To protect our customers' privacy, we do not disclose, sell, or give out our customers' information. I authorize Master Cleaners to contact me via text, telephone, and e-mail regarding their services and/or my use of their services.

8. This agreement will remain in effect until revoked in writing or at the discretion of Master Cleaners.

Name (Please Print): _____

Date: _____

Signature: _____